

WBOPDC

KERBSIDE · COLLECTIVE ·

Guide to using your new bins

First collection from 1 July, 2021



*Western Bay of Plenty
District Council*



Nau Mai, Welcome to the Kerbside Collective

We're changing the way we deal with waste in the Western Bay of Plenty, and you have an important role to play.

Inside is all the information you need to get bin-fit, in time for the first collection from 1 July, 2021.

Which service will I receive?

Full service

A full kerbside rubbish and recycling service will be provided to those located within our 'Urban' zone.

An additional \$149 will be added to your annual rates invoice for this service.



The bins include:



Recycling bin
240 litres
Fortnightly

Rubbish bin
140 litres
Available weekly

Glass recycling
45 litres
Fortnightly

Food scraps bin
23 litres
Weekly

Partial service

A partial kerbside rubbish and recycling service (this does not include the 23L food scraps lockable bin) will be provided to those located within our 'Rural' zone.

An additional \$98 will be added to your annual rates invoice for this service.



The bins include:



Recycling bin
240 litres
Fortnightly

Rubbish bin
140 litres
Available weekly

Glass recycling
45 litres
Fortnightly



Get to know your new bins

Find out what can and can't
go in each of your new bins.

Rubbish

140 litres

Your red lid rubbish bin is for rubbish that goes straight to landfill. It should only contain household material that can't go in the recycling, glass or food scraps bins.

Please reduce what we send to landfill by reusing, recycling and composting as much as possible.



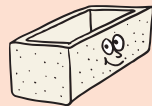
What goes in this bin



Drink cartons and plastics



All lids



Polystyrene



Nappies, hygiene products and wet wipes



Broken bottles, glasses (wrapped in newspaper)



Soft plastics e.g. plastic bags and cling film



Coffee cups and lids



NO Batteries
- take to recycling centres

NO Medical waste (needles etc)
- take to your local pharmacy

NO Hazardous waste / chemicals
- take to a transfer station

NO Hot ash

NO Paint solvents / chemicals
- take to a transfer station

NO Battery operated appliances

Recycling

240 litres

You can use your yellow lid recycling bin for mixed recycling (except glass). All recycling needs to be rinsed first before putting into this bin. Please empty any liquids, scrape off grease and any leftover food - this is to avoid contamination of the recyclable items.

By recycling you help save energy, greenhouse gas emissions, water and the use of new resources.



What goes in this bin



Keep it clean

Dirty items or bottles containing liquids will be treated as waste and sent to landfill.

Free from bin liners

Please don't put your recycling in bin liners or plastic bags.



Plastic meat trays, bottles and containers - rinsed and lids removed. Can be green, clear, brown or blue.



Paper, egg cartons and flattened cardboard



Tins and aluminium cans



Milk bottles - rinsed and lids removed



Empty aerosol cans



Please place in your red lid rubbish bin.

NO Drink cartons, Tetra Pak or plastics with #3, #4, #5, #6 and #7

NO Soft plastics and packaging e.g. plastic bags

NO Compostable items

NO Lids

NO Coffee / takeaway cups or lids

NO Clothing

NO Toys

NO Polystyrene

NO Nappies

Glass recycling

45 litres

Remember, all glass needs to be rinsed and lids removed first before putting into this bin.

No broken glass, light bulbs or fluorescent tubes, cookware or drinking glasses will be accepted.



What goes in this bin



Glass beverage bottles - rinsed and lids removed



Glass food jars - rinsed and lids removed



Fill up to line only

Please do not fill the bin past the top edge. The bin will not be emptied if past the top edge.



NO Broken glass and bottles*

NO Light bulbs or fluorescent tubes*
- take to recycling centres

NO Medicine or vape ware

NO TV or computer screens

NO Perfume bottles, cookware or drinking glasses

NO Window panes or mirrors*

NO Bottles with liquids

*Please wrap these items in paper

Please place in your red lid rubbish bin.

Food scraps

23 litres

This bin will only be available to households receiving a full set of bins as part of the kerbside rubbish and recycling service.

Food waste collection has multiple environmental benefits - reduces need for new landfills, reduces emissions from anaerobic decomposition and reduces precious nutrients "lost" into landfill.



What goes in this bin



Fruit and vegetable stalks, peels and cores



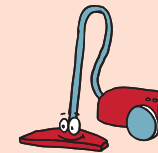
Meat, fish, bones and cooled fat



Egg shells and seafood shells



Coffee grounds and tea leaves



Vacuum cleaner dust



Indoor cut flowers and bouquets



Kitchen paper towels

Tips to reduce smells

You can line this food scraps bin with brown paper or newspaper, or freeze scraps until collection day, to help keep the bin clean and odour free.



NO Cigarette butts

NO Fruit stickers

NO Tea bags

NO Liquids

NO Animal waste and pet sand

NO Grass clippings or greenwaste

Please place in your red lid rubbish bin.

NO Plastic or compostable bags or bin liners

NO Cling film, food wrapping, waxed paper or aluminium foil

NO Compostable packaging - paper coffee cups or lids



Putting out your bins

Now that you know what goes in your bins, here's how to ensure everything is ready for collection day.

Remember, don't put your bins out before 1 July, 2021.

Kerbside rules

Note: Only Western Bay of Plenty District Council branded bins will be emptied.

Do not overfill
Lids must close properly
Lids must open towards street

Contents must not spill over top edge of glass crate

30cm distance around large bins

Clear space in front of large bins

Remember, put bins out by **7am** on collection day

PAYT tag must be on rubbish bin to be collected



Bins not collected?

If your bin has not been emptied, look for a sticker that tells you why it was left - perhaps there were incorrect items inside, it was overfilled or presented incorrectly.

Remove incorrect and/or excessive items and present your bin correctly on the next collection week for the bin.

Please call Council on 0800 926 732 if there was no sticker attached to your bin.



NO incorrectly filled bins. These will not be picked up

NO blocking of driveways

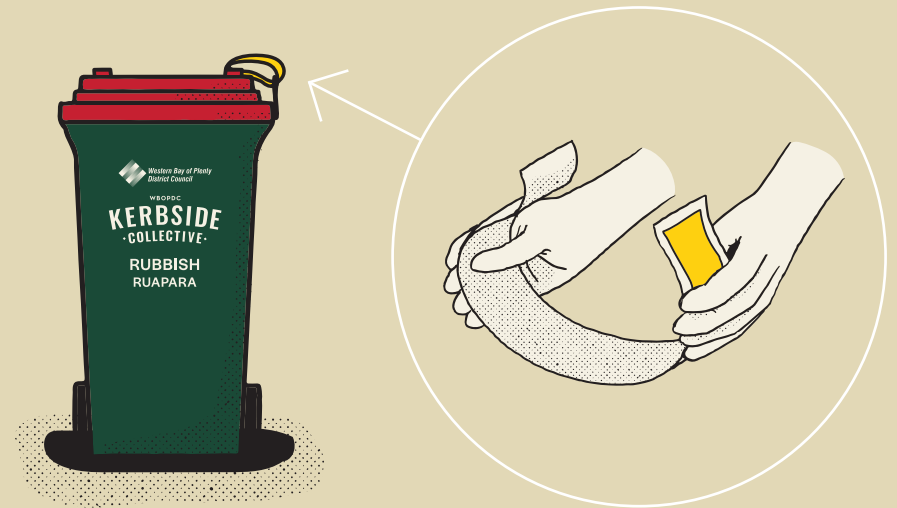
NO waste in bags or boxes beside bins

NO third party bins will be collected

Pay-as-you-throw tag (PAYT)

We're introducing a pay-as-you-throw (PAYT) tag for all our red lid rubbish bins to help reduce the amount of rubbish going to landfill.

Moving from plastic bags to a pay-as-you-throw system is a better environmental outcome for our District, and gives you the choice of how much waste you put out for collection.



Where to get a PAYT tag?

You will be able to purchase your pre-paid PAYT tags from Council's library and service centres and other retailers from 1 June, 2021. The recommended retail price is \$3.95 for each tag. For a full list of retailers visit kerbsidecollective.co.nz from 1 June, 2021.

When are the bins collected?

Any week



Rubbish bin
140 litres



Food scraps bin*
23 litres

Alternating weeks



Recycling bin
240 litres



Glass recycling
45 litres

How to find your collection day and week

Step 1:

Locate the collection day for all your bins on the red lid rubbish or yellow lid recycling bin sticker.



Your bin sticker is located on the side of these bins

Step 2:

Find your yellow lid recycling bin week (week 1 or 2) on the recycling bin sticker only.

Step 3:

Find where your yellow lid recycling bin week is on the supplied calendar.

JULY 2021

M	T	W	T	F	S	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
Week 1			Week 2			

Step 4:

Please alternate the blue glass bin collection week with the yellow lid recycling bin week.

Need further help to find your collection day?

Freephone 0800 926 732

Online kerbsidecollective.co.nz

Email kerbside@westernbay.govt.nz

Use our Antenna App

Get weekly reminders on which bins to put out



*Only available for households receiving a full service

How much difference will this make?



You will help us divert 1800 tonnes* of waste from landfill this year

*or the equivalent of **17 Blue Whales**

Frequently asked questions



Why change our waste collection?

A Council provided kerbside rubbish and recycling service encourages all households to participate in waste reduction, resulting in less household waste going to landfill, as proven by other councils in New Zealand who have successfully adopted this system.

Does the new service include greenwaste collection?

No, the new service will not include greenwaste collection. This activity was not part of the kerbside collection community consultation process. Options may be available at a later date to provide such a service.

Will the community recycling centres continue to run as normal?

Our community recycling centres will continue to operate alongside the kerbside rubbish and recycling collection services. The centres will still be available for customers to drop off items, including greenwaste and hazardous materials. But with all eligible households receiving

kerbside recycling and glass bins, we expect use of the centres will decrease.

Where will the collected material go?

Council considered various local vendors and options, with advice from EnviroWaste.

Here is a simplified list of where different items will be sent to:

- **Glass bottles and jars** - via Visy Recycling NZ to O-I Glass NZ in Auckland;
- **Tins and cans** - to a local scrap metal dealer;
- **Paper and cardboard** - onshore at OJI Fibre Solutions;
- **Food waste** - Hampton Organics composting facility;
- **Plastics** - will be recycled onshore with various local contractors. Some plastics will also be recycled offshore;
- **Residual Rubbish** - Hampton Downs landfill in North Waikato.

Will \$149 or \$98 be added to my rates? How will this work?

The kerbside recycling collection service (\$149 for a full service or \$98 for a partial service) will be charged through an annual targeted rate - just like libraries and swimming pools - and will be added to your rates invoice from 1 July 2021. This means that if you don't use the service, you will still be charged.

The rubbish collection service will be charged through our pay-as-you-throw tag you attach to your red lid rubbish bin for collection.

With a pre-paid system, each household is only paying for the rubbish they generate - providing a financial incentive for people to reduce their waste.

I have existing bins from a private contractor. How do I get rid of these?

If your private contractor will not collect your bins, you can drop these off at the Te Maunga or Maleme Street Transfer Stations for recycling. This bin take back scheme is available for six months and will start on 1 July, 2021.

Can I have larger/smaller bins or just use part of the service?

No, households will receive one of two default sets of bins and no additional or larger bins will be available. Households are encouraged to use all the bins provided to minimise their waste. Council's community recycling and greenwaste centres will still be open to receive excess glass and cardboard boxes too big for the kerbside recycling bins.

Can I opt out? - Why not?

There will not be an opportunity to opt out. The kerbside recycling collection service is rates-funded and bins will be rolled out to each eligible household in the District. If the service is not used you will still be charged for it in your rates, just like libraries, swimming pools etc.

**Don't let our
future go to waste.
Help reduce the
landfill bulge!**

Find out more at
kerbsidecollective.co.nz
or 0800 926 732

WBOPDC
KERBSIDE
· COLLECTIVE ·

Download the
Antenno app for
weekly collection
day reminders

